

Illinois Criminal Justice Information Authority (ICJIA) Service Complaints

If an individual, receiving services, believes that he or she has been discriminated against or that his or her civil rights have been violated, the individual may file a complaint with the Illinois Criminal Justice Information Authority (ICJIA), the Illinois Department of Human Rights (IDHR), and the U.S. Department of Justice Office for Civil Rights.

Complaints filed with ICJIA should be directed to ICJIA's Civil Rights Officer. ICJIA complaint forms can be found at ICJIA's website or by contacting the ICJIA's Civil Rights Officer at 312-793-8550.

Complaints filed with ICJIA may be filed via the web (<http://www.icjia.state.il.us/public/>), mail (Civil Rights Officer, Illinois Criminal Justice Information Authority, 300 West Adams Street, Suite 200, Chicago, Illinois 60606), or email (cja.civilrightsofficer@illinois.gov).

The individual may also file a complaint directly with the OCR at the following address: Office for Civil Rights; Office of Justice Programs; U.S. Department of Justice; 810 Seventh Street N.W.; Washington, DC 20531.

Complaints may also be filed with the Illinois Department of Human Rights (IDHR).

IDHR offices:

CHICAGO OFFICE

100 W. Randolph Street, 10th Floor
Intake Unit
Chicago, IL 60601
(312) 814-6200 or (886) 740-3953 (TTY)

SPRINGFIELD OFFICE

222 South College Street, Room 101
Intake Unit
Springfield, IL 62704
(217) 785-5100 or (886) 740-3953 (TTY)

MARION OFFICE

2309 West Main Street, Suite 112
Intake Unit
Marion, IL 62959
(618) 993-7463 or (886) 740-3953 (TTY)